

WARRANTY AND LIABILITY POLICY

July 1st, 2018

Kipp & Zonen B.V. guarantees all goods manufactured by it to be free from defects in materials or workmanship for a period of 2 years (24 months) from the date of invoice in the case of new goods, unless specifically stated otherwise.

Many Kipp & Zonen radiometers have a guarantee under the same terms and conditions of 5 years (60 months) from the date of invoice, including the CMP, SMP, CHP, SHP, CGR, SGR, CUV and SUV ranges of instruments. Please visit: www.kippzonen.com to check the products to which this applies.

Repairs and spare parts have a guarantee that is limited to the soundness of the executed works for a period of three months from the date of invoice.

Kipp & Zonen is only liable under this guarantee for defects which have occurred within the guarantee period and which arise as a direct result of defective materials or workmanship.

This guarantee shall not apply to any goods which have been repaired or altered without the permission of Kipp & Zonen, nor does it cover normal wear and tear, misuse or accidental damage.

In respect of goods supplied by Kipp & Zonen but not of its manufacture, the Customer is entitled only to such benefit as Kipp & Zonen may itself receive under any guarantee given to it in respect thereof.

Except for provision of mandatory law regarding (product) liability, or for gross negligence or wilful misconduct by Kipp & Zonen or its management, Kipp & Zonen is not obliged to any compensation of damages of whatever nature, direct or indirect, including consequential loss in respect of moveables and immoveables or persons that pertain to the Customer or to third parties.



Erik Valks
CEO